

Let's get connected



**NOW**TV Hub<sup>Two</sup>



# Setup steps

- 1** Check your activation date
- 2** Find your master phone socket
- 3** Unplug everything
- 4** Plug in your NOW TV Hub Two
- 5** Plug in your NOW TV Hub Two  
(if you have a pre-filtered master socket)
- 6** Connect
- 7** Help

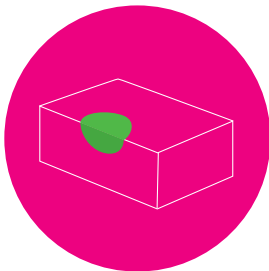


**Warning** - Please read the 'Important safety and product information' section of your Nitty Gritty Guide before installing your NOW TV Hub Two.





# 1. Check your activation date



Check your activation date on the packaging. Please don't install your NOW TV Hub Two before this date.

Your broadband can go live anytime up to midnight on your activation date.

## What's included



NOW TV Hub Two



Grey DSL Cable



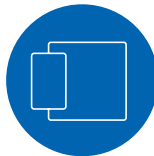
Power Supply



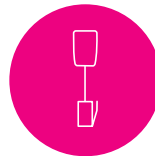
Master Microfilter



Microfilter



Set Up Guide  
and Connect Card



Line Test Cable  
(Only use, if instructed  
to do so by NOW TV)





## 2. Find

**Find your master phone socket.** You'll get the best speed and stability if you connect your NOW TV Hub Two to your master phone socket.



**Your master phone socket** might be thicker, with a line in the middle. It might also have a BT or Openreach logo.

### **Can't find your master phone socket?**

Don't worry, just connect the Hub Two to a standard phone socket.

### **Got a pre-filtered master socket?**

If your master phone socket has two kinds of port, it's pre-filtered, so there's no need to use microfilters.

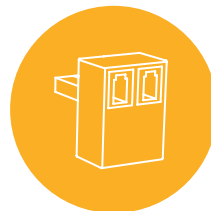
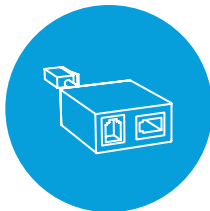
Go to page 6 >





## 3. Unplug

**Unplug everything from your master phone socket.** Including phone cables, broadband equipment and splitters.



Keep your splitter safe.  
You'll need it in step 4.

**Any old broadband equipment needs to be replaced with your new items**  
– including old microfilters you're using.

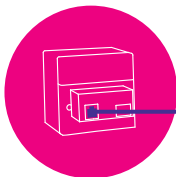




## 4. Plug in your NOW TV Hub Two

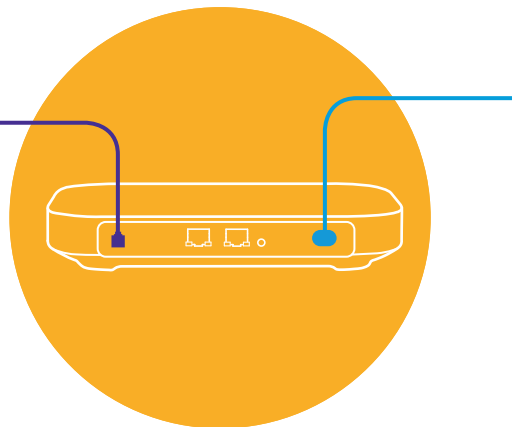
**1. Plug** the NOW TV Master Microfilter into your master phone socket. If you've already removed a phone cable, or splitter, plug it back into the port marked 'Phone'.

[Help on page 12](#)



**2. Plug** one of the purple ends of the grey DSL cable into the purple port of your NOW TV Master Microfilter.

**Plug** the other purple end into the purple port of your Hub Two.



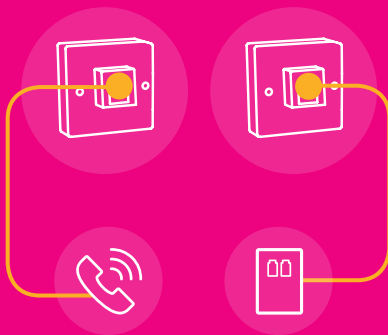
**3. Plug** the blue end of the black power supply cable into the blue port of your Hub Two.

**Plug** the other end into the mains and switch on.



For the best results leave your Hub Two switched on all the time.

4. If you have another phone socket in use in your home, fit the NOW TV Microfilter.



Phone cable

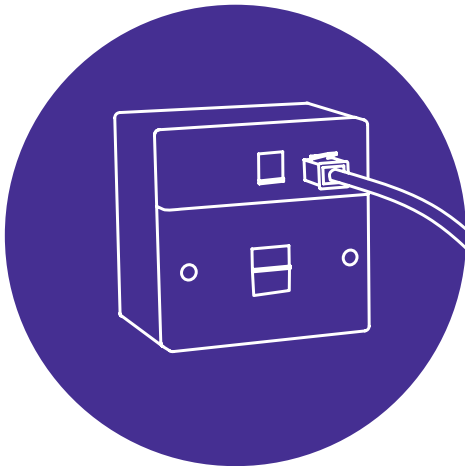
or Splitter

You'll need to fit additional NOW TV Microfilters to all the phone sockets you're using at home. See Help on page 10.

Go to page 8 >



## 5. Plug in your NOW TV Hub Two (if you have a pre-filtered master socket)



**Unplug your old DSL cable from your socket.**

If you have an **Openreach modem** connected to your pre-filtered master phone socket, recycle it (because you no longer need it).





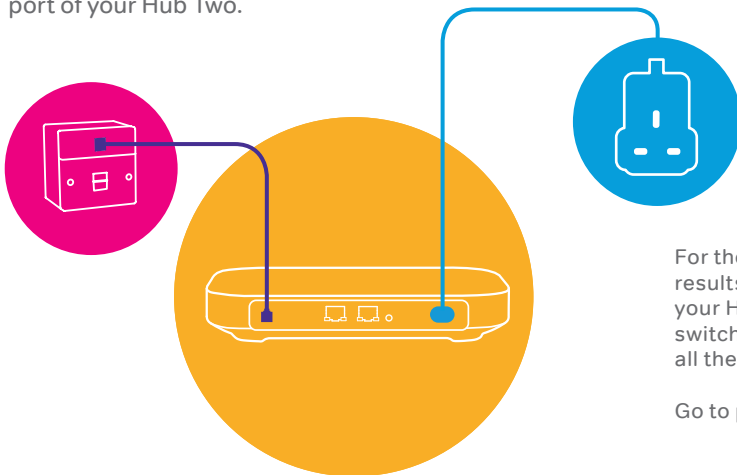


**1. Plug** one purple end of your new grey DSL cable into the top port of your pre-filtered master socket.

**2. Plug** the other purple end of the grey DSL cable into the purple port of your Hub Two.

**3. Plug** the blue end of the black power supply cable into the blue port of your Hub Two.

**Plug** the other end directly into the mains and switch on.



For the best results leave your Hub Two switched on all the time.

Go to page 8 >





## 6. Connect

Make sure the Wi-Fi® setting is switched on, then find the list of Wi-Fi networks on your device.



Next, choose your network from the list. When asked, enter your Wi-Fi password in CAPITALS. You'll find your password on the back of your Hub Two.

If you've got a NOW TV Box, see the 'Let's get watching' guide for more help on connecting it to Wi-Fi.

For help connecting any other devices to Wi-Fi, take a look at the manufacturer's guide.





## 7. Help

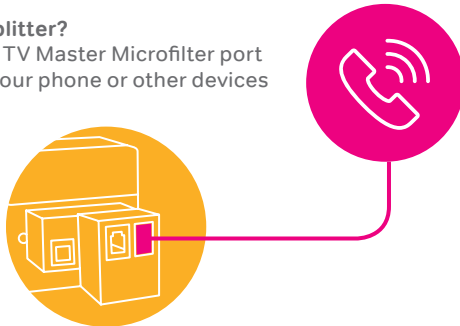
### Getting the best broadband

- Connect your Hub Two to your master socket, because that's where your broadband signal is strongest. **Page 2**
- If you've got a standard master phone socket, fit NOW TV Microfilters to all the phone sockets being used in your house. **Page 5**
- Replace all old microfilters with your new ones. **Page 5**
- If you've got a pre-filtered master phone socket, you don't need to use NOW TV Microfilters in any of your phone sockets. **Page 6**
- Always leave your Hub Two switched on. **Page 4 or 7**

### Plug in

#### How do I plug in a telephone splitter?

Plug in your splitter to the NOW TV Master Microfilter port marked 'Phone', then connect your phone or other devices to the splitter.

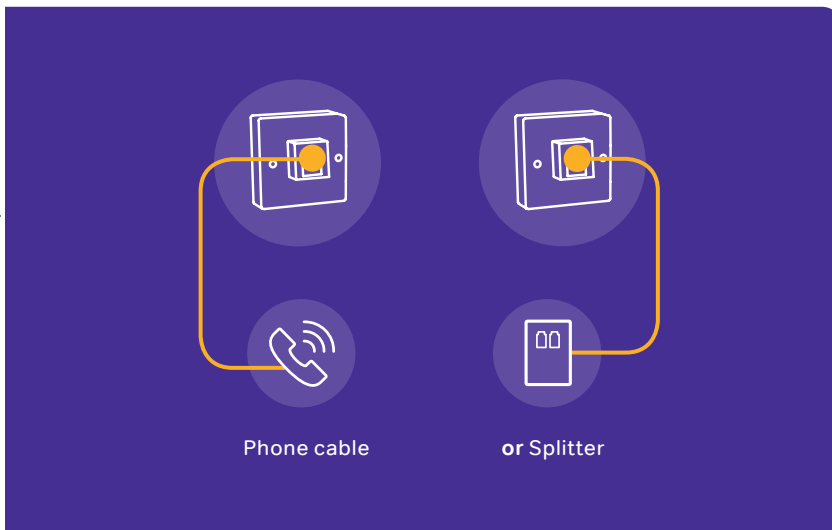




## 7. Help

### Fit microfilters

How do I fit NOW TV Microfilters to my phone sockets?



If you're using more than one of the above in your house, please call NOW TV on **0330 332 3050** for additional NOW TV Microfilters.





# Understanding your NOW TV Hub Two



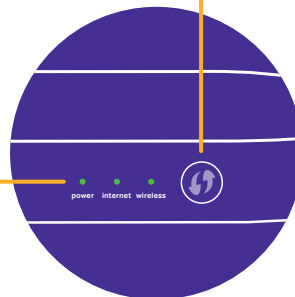
## WPS

The WPS (Wi-Fi Protected Setup™) button can be used to connect other WPS-compatible devices to your Hub Two.

### How do I connect using WPS?

- Activate WPS on your WPS-compatible device.
- Next, press the WPS button on your Hub Two until the WPS LED flashes amber. If there is a successful connection, the WPS LED on your Hub Two will go solid green, before turning off after two minutes. If not, or if your Hub Two can't find your device, the light may first flash red or turn solid amber.

**All lights should be solid green** when your Hub Two is working properly. If any are solid or flashing amber you can find out how to fix your Hub Two at [nowtv.com/help](http://nowtv.com/help)





# Access control panel

## How can I access my NOW TV Hub Two's control panel?

You can control a variety of settings in your Hub Two's control panel such as changing your network name and password.

To log into your Hub Two's control panel via your internet browser:

- In the address bar of your browser type <http://192.168.0.1>
- The username is **admin**
- The password is **nowtv** unless you've changed it

# Resetting your NOW TV Hub Two

## How do I reset to factory settings?

Ensure your Hub Two is plugged in at the mains and switched on. Then, press and hold the reset button on the back of the device until the power light begins to flash amber. This can take approx. 10 seconds.

Don't unplug or switch off your Hub Two while it resets. The power light will flash amber then will return to solid green when finished.





## Still not working?

If you've followed all the steps in this set up guide and you're still experiencing issues, go to our website or call NOW TV on the number shown here.



[nowtv.com/help](http://nowtv.com/help)



0330 332 3050

### Line Test Cable

You may be asked to use the cable shown here to test your line.





Let's do this!

**NOW**TV Hub<sup>Two</sup>

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This product is intended for use only in the UK and must be used indoors.

SKY CP LIMITED, GRANT WAY, TW7 5QD UNITED KINGDOM

MODEL: NR801

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